

# TERMS AND CONDITIONS OF BOOKINGS

Please read these conditions carefully. Each Guest acknowledges and agrees that these conditions apply and extend to any person (also referred to as 'Guest') occupying or visiting the Park and/or using the facilities in the Park at the invitation of/or with the authority of the Guest.

- A deposit of one nights accommodation is required at time of booking
- Accommodation must be paid by cash, credit card, EFTPOS, direct deposit, money order or a bank cheque **before occupancy commences** unless special prior arrangements have been made with a Head Office agreement
- Children 3 years and under stay free of charge. Children 4-14 years inclusive stay at the Children's rate
- Occupancy starts and finishes on the dates shown on the receipt unless circumstances change
- The Guest will be liable for payment of any charges incurred by any Guest together with all replacements and necessary costs for any damage or loss to the cabin/site and its contents or/and caused by any Guest
- The Cabin/Site must not be used for any unlawful purpose
- Guests must only park cars in the designated areas and not where they block access for emergency vehicles to access the park
- Only the number of Guests shown on the receipt may stay in the park overnight or use the facilities (additional guests must be reported at all times)
- Pets allowed – conditions apply
- Neither the Manager, nor the Management is liable for any damage or loss of property which a guest may sustain while in the Park
- The by-laws, rules and regulations of the Park and any reasonable direction of the Manager must be complied with
- There is no refund for early departure
- The Manager and Management are not responsible for any misdescription of the Cabins/Sites
- In the event of the Guest desiring to cancel the booking, a refund will only be made if more than 1 weeks notice is given (less a \$20 booking fee) in low season. One night's accommodation is charged if cancelled within 1 week. 4 weeks notice is required during peak season to cancel a booking (less a \$20 booking fee). One night's accommodation is charged if cancelled within 4 weeks. Group bookings (2 or more on-site accommodation) must provide 4 weeks notification of cancellation in all seasons for a full refund (less a \$20 booking fee per on-site accommodation booked). If less than 30 days notice is given, guests will be charged one night's accommodation for each on-site accommodation booked. Failure to honour the booking will not attract a refund of any deposit
- The Guest authorises the Manager to charge any credit card for any loss, damage or monetary contribution for which any Guest is liable under this document or otherwise

- If the occupancy ends or is terminated, the Guest must immediately vacate the Park. The Manager is authorised to do whatever is required to enforce the eviction of any Guest and removal of the Guests' property